

## **Sentimental Analysis on Movie Review System using deep learning approach**

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### **Abstract**

Sentiment Analysis is a new subject in Research and is useful in many other fields. In Modern World, A huge amount of textual data is collected using surveys, comments, and reviews over the web. This Project includes sentiment analysis of movie reviews using feature-based opinion mining The main focus is to determine the polarity of reviews using nouns, verbs, and adjectives as opinion words. Reviews will be classified into two different categories positive and negative. Reviews of Open Movie IMDB Database are used as source data set and Natural Language Processing Toolkit for Part of Speech Tagging. Information Technology is getting progressively significant for organizations. For an organization to ideally utilize its IT services, relevant information is essential. This information is utilized for examination so as to pick up bits of knowledge which improve business forms. Moderately new to this field is the use of Big Data. Handling Big data is not at this point an issue for huge business undertakings in particular; it has additionally become a test for little and medium measured endeavours, as well. While research on the Semantic Web has for the most part cantered around, fundamental advancements that are expected to make the Semantic Web a reality, there has not been a great deal of work planned for indicating the viability and effect of the Semantic Web on business issues. Today, undertakings need to deal with business information and procedures of expanding unpredictability that are for the most part electronic in nature, paying little attention to endeavors' size. The foundation of electronic information the executives and business forms brought various upgrades for undertakings, for example, the programmed method of buying and selling items. Notwithstanding, undertakings are tested by the expansion of multifaceted nature required to deal with an ever increasing number of electronic information and procedures. Much of the time, this issue is examined in setting of big data. The term "big data" depicts huge and complex informational collections that conventional information applications can't process sufficiently. In this paper proposing a model with a neural network architecture and a word representation mechanism called Word2Vec used. Initially word2vec handles the text data and represents it as a feature map. And feature map is given to Convolution neural network (CNN), it extracts the features and made classification. The proposed model exhibits better performance when compared to traditional methods

### **1. Introduction**

The growing importance of sentiment analysis coincides with the growth of social media along with critiques, forum discussions, blogs, micro-blogs, Twitter, and social networks. The field of the sentiment of evaluation is intently tied to natural language processing and text mining. Sentiment Analysis, which is likewise called opinion mining, is the sphere of having a look at which analyzes human beings' reviews as thoughts to understand if the character was "glad", "unhappy", "angry" and so on. The essential goal of this paper is to illustrate the research on deep learning model by using Convolutional Neural Networks. The IMDB sentiment classification dataset consists of 50,000 movie reviews from IMDB users that are labeled as either positive or negative. The reviews are pre processed and each one is encoded as a sequence of word indexes in the form of integers. The words within the reviews are indexed by their overall frequency within the dataset. For example, the integer "2" encodes the second most frequent word in the data. The 50,000 reviews are split into 25,000 for training and 25,000 for testing.

The application of sentiment analysis techniques is very wide, and in future new areas might evolve. Some of current domains: Marketing and monitoring brand reputation (the dataset of the current work is a typical example of this). The typical process of collecting data is to set up automated keyword monitoring processes on the critical channels, and then applying pre-trained sentiment analysis classifiers on the collected data. The process can help to point out the critical areas in order to increase brand reputation Public Relations management and prediction. Automated techniques can help find early critical media messages and help to manage brand criticism. Similar to the previous use-case, automated systems can help to find individual critical messages, so the organization can address them early. Automated political surveys- Using this sentiment analysis tools high volume tweets can be analysed automatically and show the effects of individual public messages. Sentiment-based stock price predictions-There are some attempts to build stock (or other goods) trading systems based on media and social media message analysis. In this area speed is critical and frequent model re-training can be crucial. Customer support -- integrated sentiment analysis engine can help to prioritize messages from 'angry' customers, so help-desk agents can solve their cases first. Advanced customer support and CRM software already have integrated automated text analysis.

Sentimental Analysis (SA), also known as opinion mining, has attracted an increasing interest. It is a hard challenge for language technologies, and achieving good results is much more difficult than some people think. The task of automatically classifying a text written in a natural language into a positive or negative feeling, opinion or subjectivity (Pang and Lee, 2008), is sometimes so complicated that even different human annotators disagree on the classification to be assigned to a given text. Personal interpretation by an individual is different from others, and this is also affected by cultural factors and each person's experience. And the shorter the text, and the worse written, the more difficult the task becomes, as in the case of messages on social networks like Twitter or Facebook.

## **2. Related Work**

HumaParveen and Professor ShikhaPandey conducted nostalgic research on film data collection by uploading tweets after developing a Twitter API. The Naïve Bayes algorithm is used to distinguish, and its performance is improved by tweeting. Final results indicate that the text is graded with specific output in their appropriate levels.

Neethu M S and RajasreeR[2] evaluate tweets utilizing different computer teaching strategies focused on some specific domain. They sought to concentrate on issues involving relational keywords in multiple keywords and challenges handling misplay and casual language. There is therefore a feature vector which is evaluated with naïve Bayes, SVM, maximum entropy and ensemble classification.

Nazare, Prasad S. Sayali P. Akshay S. Nar. Nar. Prof. Dr. Phate. D. R. Ingle has built a twitter API dataset and collected tweets about the blue whale game. Their primary objective is to carry out analyzes on messages. They used Naïf Bayes, vector help devices, maximal entropy and Ensemble classification. Using built-in MATLAB methods, SVM and Naive Bayes classifiers are introduced. Use Max-Ent program, maximal Entropy classification may be applied. Naïve Bayes is more accurate, less accurate and more accurate based on comparative results, i.e. 89 percent and other classifiers have similar accuracy levels, i.e. 90 percent. The result shows a pie chart that shows percentages of positive, negative and neutral hashtags.

In order to analyze the opinion on Twitter, Bac Le and HuyNguyen[3] has developed an efficient feature set model to improve accuracy i.e., bigram, unigram and object-oriented applications. Two algorithms, i. e. the classification of Naïve Bayes and the classification of supports (SVM) are used in order to identify the posts, which have precise calculation alert and f-score, with similar accuracy. Dey, Lopamudra& Chakraborty[14] have collected 2 datasets, including film reviews and hotel reviews using 2 naive Bayes and K-NN classifiers. Their aim is to test the classifier for both datasets. The test results show that in the case of film review datasets the naive Bayes classifier performs better and that both

classifier data shows approximate results in regard to hotel review data. Ultimately, for film analysis selection, the naïve Bayes system is easier.

For the accurate classification of sentiments, many researchers have made efforts to combine deep learning and machine learning concepts in the recent years. This section briefly describes the numerous studies, related to sentiment analysis of web contents about users opinions, emotions, reviews toward different matters and products using deep learning techniques. Sentiment analysis tasks can be performed efficiently by implementing different models such as deep learning models, which have been extended recently. These models include CNN (convolutional neural networks), RNN (recursive neural network), DNN (deep neural networks), RNN (recurrent neural networks) and DBN (deep belief networks). This section describes the efforts of different researchers toward implementing deep learning models for performing the sentiment analysis [23].

The main part of the work is usually describing the feature engineering process[45]. This includes the pre-processing techniques (which are discussed in the Pre-processing section), which is effectively how the text is turned into data which is processable by machine learning algorithms. The techniques can be grouped into the following broad categories (The individual techniques are described in detail at the Pre-processing section). Linguistic techniques and substitutions (Dave, Kushal and Pennock, 2003) N-gram conversion. ‘Word n-grams features are the simplest feature sentiment analysis.’[35] (Jianqiang et al, 2017). There are many opinions about the optimal n-gram size; this work will argue that this setting is probably based on the dataset and the domain.7 POS (Part of Speech) conversion. ‘[These] approaches have shown that the effectiveness of using POS tags. The intuition is certain POS tags are good indicators for sentiment tagging (Wiebe and Riloff, 2005), (Barbosa and Junlan, 2010)[32]. Text pattern recognitions (POS groups, syntactic trees) Semantics and syntax based techniques. These techniques are usually based on linguistic studies as ‘Contextual semantic approaches’, ‘Conceptual semantic approaches’ and ‘EntityLevel Sentiment Analysis Approaches’ (Saif, Fernandez and Alani, 2016) These approaches on the domain of the IMDB sentiment analysis[43] domain are rather non-standard, so the main focus of these works is often the custom implementation.

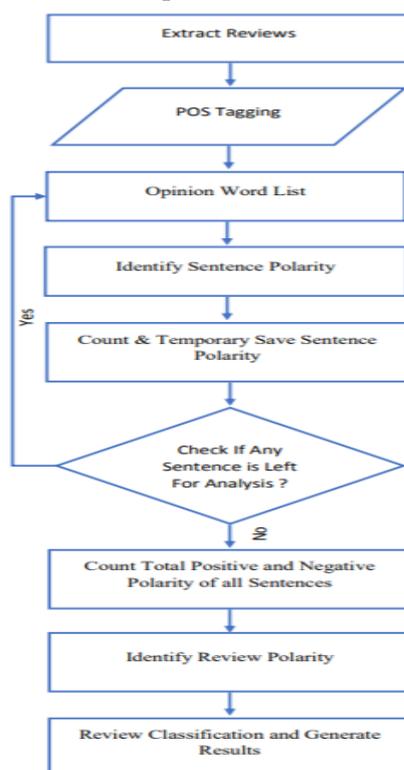


Fig-1: Process Flow Diagram

### 3. Proposed Work

The proposed model with a neural network architecture and a word representation mechanism called Word2Vec used. Initially word2vec handles the text data and represents it as a feature map. And feature map is given to Convolution neural network (CNN), it extracts the features and made classification[12]. The subsequent section explains the word2Vec mechanism and CNN model briefly. Here fig-1 shows the proposed model working. In the proposed system we are using CNN which is a deep learning algorithm , One of machine learning algorithms.The CNN takes advantage of the so-called convolutional filters that automatically learn features suitable for the given task. For example, if we use the CNN for the sentiment classification, the convolutional filters may capture inherent syntactic and semantic features of sentimental expressions. The CNN does not require expert knowledge about the linguistic structure of a target language.CNN, which has been widely used on image datasets, can also used in text classification. If the input data are given as one-dimensional, the same function of CNN could be used in the text as well. In the text area, while the filter moves, local information of texts is stored, and important features are extracted. Therefore, using CNN for text classification is effective. The network consisted of an embedding layer, two convolutional layers, a pooling layer, and a fully-connected layer. We padded the sentence vectors to make a fixed size. That is, too long sentences were cut to a certain length, and too short sentences were appended with the [PAD] token.Given a sequence of words  $w_1:n=w_1, \dots, w_n$  where each is associated with an embedding vector of dimension  $dd$ .

A 1D convolution of width- $kk$  is the result of moving a sliding-window of size  $kk$  over the sentence, and applying the same convolution filter or kernel to each window in the sequence, i.e., a dot-product between the concatenation of the embedding vectors in a given window and a weight vector  $uu$ , which is then often followed by a non-linear activation function.

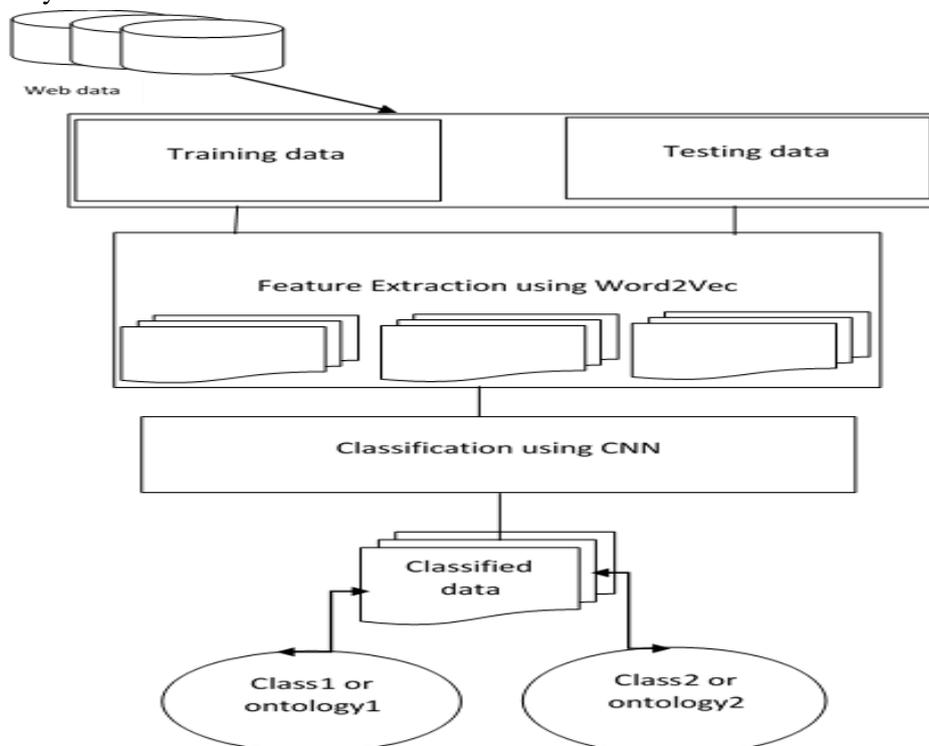


Fig-2: Proposed architecture

If the input data are given as one-dimensional, the same function of CNN could be used in the text as well. In the text area, while the filter moves, local information of texts is stored, and important features are extracted. Therefore, using CNN for text classification is effective[25]. This shows a graphical representation of the proposed network. The network consisted of an embedding layer, two convolutional layers, a pooling layer, and a fully-connected layer. We padded the sentence vectors to

make a fixed size. That is, too long sentences were cut to a certain length, and too short sentences were appended with the [PAD] token. We set the fixed length  $S$  to be the maximum length of the sentences. An embedding layer that maps each word of a sentence to an  $E$ -dimensional feature vector outputs an  $S \times E$  matrix, where  $E$  denotes the embedding size. For example, suppose that 10 is king, 11 is shoes, and 20 is queen in the embedding space. 10 and 20 are close in this space due to the semantic similarity of king and queen, but 10 and 11 are quite far because of the semantic dissimilarity of king and shoes. In this example, 10, 11, and 20 are not numeric values, they are just the simple position in this space. In other words, the embedding layer is a process of placing words received as input into a semantically well-designed space, where words with similar meanings are located close and words with opposite meanings are located far apart, digitizing them into a vector[15]. The embedding is the process of projecting a two-dimensional matrix into a low-dimensional vector space ( $E$ -dimension) to obtain a word vector. The embedding vectors can be obtained from other resources (e.g., Word2Vec) or from the training process. In this project, our embedding layer was obtained through the training process, and all word tokens including the [UNK] token for unseen words would be converted to numeric values using the embedding layer.

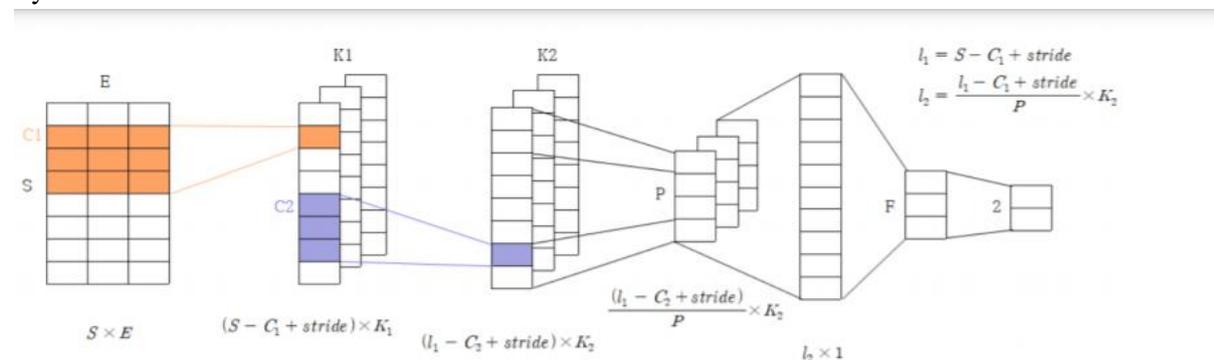


Figure 3: The graphical representation of the network, where the output dimensions of each layer are represented at the bottom of the corresponding layers.

The  $S \times E$  matrix, the output of the embedding layer, is then laid down as the first convolutional layer. The first convolutional layer is the  $C1 \times E$  matrix, which stores the local information needed to classify the sentiment class in a  $S \times E$  matrix and convey information to the next convolutional layer[17]. The  $C1 \times E$  matrix slides (i.e., convolves) all the values of the  $S \times E$  matrix with an arbitrary stride, calculates the dot product, and passes the dot product result to the next layer. The second convolutional layer uses the  $C2 \times 1$  matrix to extract features from the contextual information of the main word based on the local information stored in the first convolutional layer.  $C1$  and  $C2$  denote the filter size of each convolutional layer, and the two convolutional layers have  $K1$  and  $K2$  distinct filters, respectively, to capture unique contextual information[9]. In other words, the first convolutional layer is utilized to look at simple contextual information while looking over the  $S \times E$  matrix, and the second convolutional layer is utilized to capture key features and then extract them (e.g., worst, great) that contain sentiments affecting classification. The matrix that passed through the consecutive convolutional layer is used as the input to the pooling layer. While average-pooling and L2-norm pooling have been used as the pooling layer position, in this project, we used the max-pooling, which is a technique for selecting the largest value as a representative of the peripheral values. Since the sentiment is often determined by a combination of several words rather than expressing the sentiment in every word in the sentence, we adopted the max-pooling technique[18]. The pooling layer slides all the values of the matrix, which is the output of the second convolutional layer, with an arbitrary stride, resulting in output vectors. Since max-pooling is the layer that passes to the next layer the largest value among several values, it results in output vectors of a much smaller size.

## Algorithm

**Input:** Labeled training set with epochs or iteration number  $C$ , CNN optimization parameters length of padding  $n^{[x]}$ , stride  $t^{[x]}$ ,  $p_c^{[x]}$ ,  $b_n^{[x]}$ , and functions  $\psi^{[x]}$ ,  $\phi^{[x]}$ .

**Training: Loop:** For  $c = 1 \rightarrow C$

**Step 1:** Sequentially select the  $n$  samples and Labels as  $P$  and  $Q$ .

**Step 2:** Train CNN  $c$  using  $P$  and  $Q$  labels.

**Step 3:** Calculate the optimization at the convolution layer

$$\begin{aligned} \text{conv}(q^{[x-1]}, K^{(n)})_{g,h} &= \\ \psi^{[x]} \left( \sum_{i=1}^{p_H^{[x-1]}} \times \sum_{j=1}^{p_W^{[x-1]}} \times \sum_{k=1}^{p_C^{[x-1]}} \times K_{i,j,k}^{(n)} q_{g+i-1,h+j-1,k}^{[x-1]} + b_n^{[x]} \right) \\ \text{dim}(\text{conv}(q^{[x-1]}, K^{(n)})) &= (p_H^{[x]}, p_W^{[x]}) \\ p^{[x]} &= \\ \left[ \psi^{[x]}(\text{conv}(q^{[x-1]}, K^{(1)})), \psi^{[x]}(\text{conv}(q^{[x-1]}, K^{(2)})), \dots, \psi^{[x]}(\text{conv}(q^{[x-1]}, K^{(p_C^{[x]})})) \right] \end{aligned}$$

$$\text{dim}(q^{[x]}) = (p_H^{[x]}, p_W^{[x]}, p_C^{[x]})$$

**Step 4:** down sampling features in the input of pooling layer

$$\begin{aligned} \bullet \quad q_{d,g,h}^x &= \text{pool}(q^{[x-1]})_{d,g,h} = \phi^{[x]} \left( \left( q_{d+i-1,g+j-1,h}^{[x-1]} \right)_{(i,j) \in [1,2,\dots,f^{[x]}]^2} \right) \\ \text{dim}(q^{[x]}) &= (p_H^{[x]}, p_W^{[x]}, p_C^{[x]}) \end{aligned}$$

**Step 5:**

Consider the  $j^{\text{th}}$  node of the  $i^{\text{th}}$  layer we have following eqs:

$$\begin{aligned} z_j^{[i]} &= \sum_{x=1}^{p_{i-1}} w_{j,x}^{[i]} q_x^{[i-1]} + b_j^{[i]} \\ \rightarrow q_j^{[i]} &= \psi^{[i]}(z_j^{[i-1]}) \end{aligned}$$

**Step 6:** Flattening the tensor in the 1D vector thus:  $p_{i-1} = p_H^{[i-1]} \times p_W^{[i-1]} \times p_C^{[i-1]}$

**Step 7:** evaluation function =  $J(\theta) = \frac{1}{m} \sum_{i=1}^m L(y_i^{\hat{\theta}}, y_i)$

**Step 8:** add dropout of 0.5 the model, again Flatten and dense the 1D vector and activation function softmax

**Output:** The same method is adopted to infer labels of testing samples accordingly to the maximum optimization

## 4. Results and discussions

Parametric probability density estimation involves selecting a common distribution and estimating the parameters for the density function from a data sample. Nonparametric probability density estimation involves using a technique to fit a model to the arbitrary distribution of the data, like kernel density estimation.

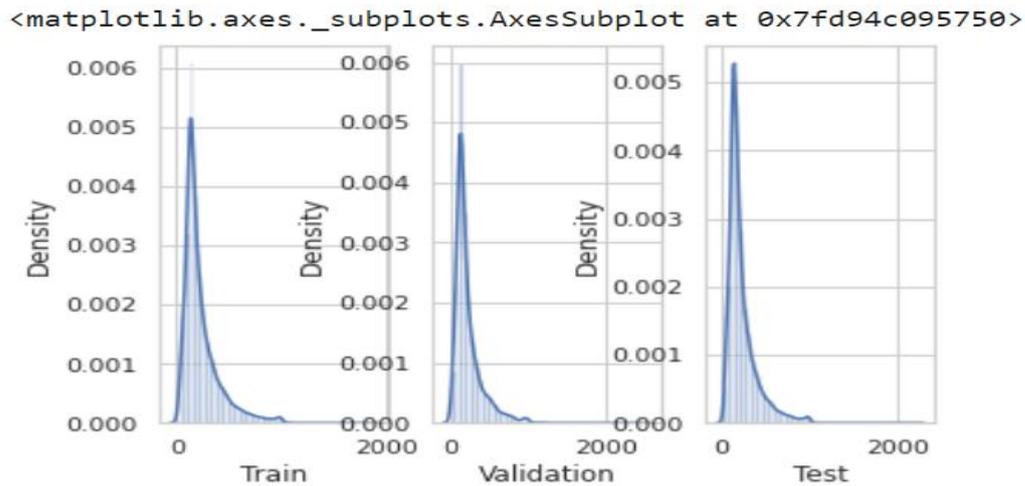


Fig-3: Density/train, Density/Validataion, Density/test

Here we consider the train and density estimation for 2000 samples for the sample calculation and in the second the graph represent the wave for the density and validation and also for the same model for the test and density representation.

```

Epoch: {} | Train Loss: {:.2f} | Train Acc: {:.2f} | Val. Loss: {:.2f} | Val. Acc: {:.2f} | Val. F1 {:.2f} |
s]
61.21s/it] Epoch: 1 | Train Loss: 0.35 | Train Acc: 84.35 | Val. Loss: 0.25 | Val. Acc: 90.14 | Val. F1 0.90 |
60.42s/it] Epoch: 2 | Train Loss: 0.16 | Train Acc: 94.33 | Val. Loss: 0.26 | Val. Acc: 90.48 | Val. F1 0.91 |
59.44s/it] Epoch: 3 | Train Loss: 0.15 | Train Acc: 94.52 | Val. Loss: 0.30 | Val. Acc: 90.36 | Val. F1 0.91 |
    
```

Fig-4: Train Accuracy

```

print('| Test Loss: {:.2f} | Test Acc: {:.2f} | Test F1: {:.2f} |'.format(test_loss, test_acc*100, test_f1)
| Test Loss: 0.31 | Test Acc: 89.67 | Test F1: 0.90 |
    
```

Fig-5: Test Accuracy

### 5. Conclusion

Sentiment analysis refers to the management of sentiments, opinions, and subjective text. The demand of sentiment analysis is raised due to the requirement of analyzing and structuring hidden information, extracted from social media in form of unstructured data. The sentiment analysis is being implementing through deep learning techniques. Deep learning consists of numerous effective and popular models, these models are used to solve the variety of problems effectively. Different studies have been discussed in this review to provide a deep knowledge of the successful growing of deep learning applications in the field of sentiment analysis. Numerous problems have been resolved by having high accuracy of both fields of sentiment analysis and deep learning. In this paper, we designed a convolutional neural network for the sentiment classification. By experimental results, we showed that the consecutive convolutional layers contributed to better performance on relatively long text. The proposed CNN models achieved about 93% and 89% accuracies for the binary classification and ternary classification, respectively. Web mining in Semantic is also a recent platform. With thousands of unstructured WWW data available, there is an wide area for inquiry. The lack of global standards in this field provides the research community with an enormous opportunity to focus on this area. The lack of stable cloud mining database management system opens up new ways for researchers to build KIMS for unstructured web data. The day needs a userfocused search engine. If thoroughly studied, these areas provide infinite possibilities for goldmine knowledge of un-structuring data available worldwide. In this paper we mainly use machine learning

based word2vec and CNN mechanisms to analyze the unstructured data and made classification. To test the performance of the proposed model we use three different data sets and made comparison with the state of art mechanisms. Proposed word2Vec and CNN model out performed. As future work, we will apply our work to other classification tasks (e.g., gender classification). We will also continue finding better structures for the sentiment classification; for example, residual connection for stacking more layers

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